



CALIFORNIA LEGISLATURE

STATE CAPITOL
SACRAMENTO, CALIFORNIA
95814

Joint Oversight Hearing

**Senate Business, Professions and Economic Development
And
Assembly Business, Professions and Consumer Protection Committees
Senator Ted Lieu and Assemblymember Susan Bonilla, Chairs**

Agenda

**Monday, March 10, 2014, 9:00 a.m., and Upon Adjournment of Session
John L. Burton Hearing Room (4203)**

ITEM 1. UPDATE BY DEPARTMENT OF CONSUMER AFFAIRS ON SPECIFIC ISSUES

A. Issues to Be Addressed by the Department

- ***Denise Brown, Director***
 - ***Awet Kidane, Chief Deputy Director***
 - ***Michael Gomez, Deputy Director, Division of Investigation and Enforcement***
1. Overview of the Department of Consumer Affairs
 2. Consumer Protection Enforcement Initiative: “A Systematic Solution to a Systemic Problem”
 3. BreEZe (Discussed by Panel C)
 4. Transfer of Medical Board Investigators to the Division of Investigation
 5. Pro Rata
 6. Sunshine – Public Access to State Government
 7. Advertising – Unlicensed Activity
 8. Governor’s Reorganization Plan No. 2
 9. Further Comments

B. Issue to be Addressed by the Legislative Analyst's Office (LAO) and Department

- *Helen Kerstein, Fiscal and Policy Analyst, LAO*
- *Brian Brown, Managing Principal Analyst, LAO*
- *Michael Gomez, Deputy Director, Division of Investigation and Enforcement*

1. Department of Consumer Affairs Enforcement Delays (Handout)

C. BreEZe Implementation and Experiences of Licensing Boards

- *Awet Kidane, Chief Deputy Director*
- *Kimberly Kirchmeyer, Executive Director, Medical Board of California*
- *Kristy Underwood, Executive Officer, Board of Barbering and Cosmetology*
- *Louise Bailey, Executive Officer, Board of Registered Nursing*

ITEM 2. REVIEW OF THE BUREAU OF AUTOMOTIVE REPAIR

A. Issues to Be Addressed by the Bureau

- *Patrick Dorais, Bureau Chief*

1. Brief Overview of the Bureau of Automotive Repair
2. Relationship Between BAR and the ARB (Issue #1)
3. Pro Rata (Issue #3)
4. Verification of Criminal Conviction Information (Issue #4)
5. Exempt Areas of Practice (Issue #6)
6. Administrative and Enforcement Monitor Recommendations (Issue #8)
7. Further Comments

B. Professional Groups, Organizations, and Individuals

ITEM 3. REVIEW OF THE CALIFORNIA TAX PREPARER EDUCATION COUNCIL

A. Issues to Be Addressed by the Council

- *MaryBeth LaMunyon-Jones, Chair*
- *Walter Thomas, Chair of Sunset Review Committee*
- *John Bishop, Treasurer*
- *Ruth Godfrey, Director*
- *Celeste Heritage, Administrator*
- *Alison Siegel, Legal Counsel*
- *Armon McConnell, Franchise Tax Board – Fraud & Discovery Section*

1. Brief Overview of the California Tax Preparer Education Council
2. Use of a Standardized Test and Increased Education Requirements (Issue #1)
3. Expand the Scope and Involvement of the Franchise Tax Board (Issue #2)
4. Expensive Media Campaign (Issue #3)
5. Further Comments

B. Professional Groups, Organizations, and Individuals

ITEM 4. REVIEW OF THE CALIFORNIA MASSAGE THERAPY COUNCIL

A. Issues to Be Addressed by the Council

- *Ahmos Netanel, Chief Executive Officer*
- *Mark Dixon, Chairman of the Board*
- *Mike Callagy, Board Member*
- *Alison Siegel, Special Counsel*
- *Beverly May, Director of Governmental Affairs*

1. Brief Overview of the California Massage Therapy Council
2. Certification Tiers (Issue #4)
3. Business Registration and Owner/Operator Registration (Issue #6-7)
4. Certification Revocation, Suspension or Denial (Issue #11)
5. Salary Standards (Issue #15)
6. School Approval (Issue #16)
7. Board Member Composition and Standing Committees (Issue #17)
8. Preemption and Practice Rights (Issue #19)
9. Further Comments

B. Public Testimony: Professional Groups, Organizations, and Individuals

Panel 1

- *Kirstin Kolpitcke, Legislative Representative, League of California Cities*
- *Supervisor Katy Tang, City and County of San Francisco*
- *Mayor Frank Scotto, City of Torrance*
- *Robert Handy, Chief of Police, City of Huntington Beach*

Panel 2

- *Bob Benson, Chairman, Associated Bodywork & Massage Professionals*
- *Jennifer Tannehill, American Massage Therapy Association, California Chapter*

Other Testimony

- *John Lovell, California Police Chiefs Association*
- **Additional Public Testimony**