



## **Joint Oversight Hearing**

**Senate Business, Professions and Economic Development  
And  
Assembly Business, Professions and Consumer Protection Committees  
Senator Ted Lieu and Assemblymember Susan Bonilla, Chairs**

### **Agenda**

**Monday, March 10, 2014, 9:00 a.m., and Upon Adjournment of Session  
John L. Burton Hearing Room (4203)**

#### **ITEM 1. UPDATE BY DEPARTMENT OF CONSUMER AFFAIRS ON SPECIFIC ISSUES**

##### **A. Issues to Be Addressed by the Department**

- ***Denise Brown, Director***
  - ***Awet Kidane, Chief Deputy Director***
  - ***Michael Gomez, Deputy Director, Division of Investigation and Enforcement***
1. Overview of the Department of Consumer Affairs
  2. Consumer Protection Enforcement Initiative: "A Systematic Solution to a Systemic Problem"
  3. BreEZe (Discussed by Panel C)
  4. Transfer of Medical Board Investigators to the Division of Investigation
  5. Pro Rata
  6. Sunshine – Public Access to State Government
  7. Advertising – Unlicensed Activity
  8. Governor's Reorganization Plan No. 2
  9. Further Comments

**B. Issue to be Addressed by the Legislative Analyst’s Office (LAO) and Department**

- ***Helen Kerstein, Fiscal and Policy Analyst, LAO***
- ***Brian Brown, Managing Principal Analyst, LAO***
- ***Michael Gomez, Deputy Director, Division of Investigation and Enforcement***

1. Department of Consumer Affairs Enforcement Delays (Handout)

**C. BreEZe Implementation and Experiences of Licensing Boards**

- ***Awet Kidane, Chief Deputy Director***
- ***Kimberly Kirchmeyer, Executive Director, Medical Board of California***
- ***Kristy Underwood, Executive Officer, Board of Barbering and Cosmetology***
- ***Louise Bailey, Executive Officer, Board of Registered Nursing***

**ITEM 2. REVIEW OF THE BUREAU OF AUTOMOTIVE REPAIR**

**A. Issues to Be Addressed by the Bureau**

- ***Patrick Dorais, Bureau Chief***
  1. Brief Overview of the Bureau of Automotive Repair
  2. Relationship Between BAR and the ARB (Issue #1)
  3. Pro Rata (Issue #3)
  4. Verification of Criminal Conviction Information (Issue #4)
  5. Exempt Areas of Practice (Issue #6)
  6. Administrative and Enforcement Monitor Recommendations (Issue #8)
  7. Further Comments

**B. Professional Groups, Organizations, and Individuals**

**ITEM 3. REVIEW OF THE CALIFORNIA TAX PREPARER EDUCATION COUNCIL**

**A. Issues to Be Addressed by the Council**

- ***MaryBeth LaMunyon-Jones, Chair***
- ***Walter Thomas, Chair of Sunset Review Committee***
- ***John Bishop, Treasurer***
- ***Ruth Godfrey, Director***
- ***Celeste Heritage, Administrator***
- ***Alison Siegel, Legal Counsel***
- ***Armon McConnell, Franchise Tax Board – Fraud & Discovery Section***

1. Brief Overview of the California Tax Preparer Education Council
2. Use of a Standardized Test and Increased Education Requirements (Issue #1)
3. Expand the Scope and Involvement of the Franchise Tax Board (Issue #2)
4. Expensive Media Campaign (Issue #3)
5. Further Comments

**B. Professional Groups, Organizations, and Individuals**

**ITEM 4. REVIEW OF THE CALIFORNIA MASSAGE THERAPY COUNCIL**

**A. Issues to Be Addressed by the Council**

- *Ahmos Netanel, Chief Executive Officer*
- *Mark Dixon, Chairman of the Board*
- *Mike Callagy, Board Member*
- *Alison Siegel, Special Counsel*
- *Beverly May, Director of Governmental Affairs*

1. Brief Overview of the California Massage Therapy Council
2. Certification Tiers (Issue #4)
3. Business Registration and Owner/Operator Registration (Issue #6-7)
4. Certification Revocation, Suspension or Denial (Issue #11)
5. Salary Standards (Issue #15)
6. School Approval (Issue #16)
7. Board Member Composition and Standing Committees (Issue #17)
8. Preemption and Practice Rights (Issue #19)
9. Further Comments

**B. Public Testimony: Local Government & Law Enforcement, Professionals & Employers, and Other Interested Parties**

**Panel 1**

- *Kirstin Kolpitcke, Legislative Representative, League of California Cities*
- *Supervisor Katy Tang, City and County of San Francisco*
- *Mayor Frank Scotto, City of Torrance*
- *Captain Bill Stuart, City of Huntington Beach Police Department*
- *John Lovell, California Police Chiefs Association*
- *Kelly Mulldorfer, Captain II, Los Angeles Police Department*

**Panel 2**

- ***Bob Benson, Chairman, Associated Bodywork & Massage Professionals***
- ***Jennifer Tannehill, American Massage Therapy Association, California Chapter***
- ***Helen McDonagh, Regional Developer, Los Angeles West & Northeast, Massage Envy Spa***
- ***Bill Armour, President, Burke Williams, Inc.***
- ***Marilyn Allen, American Massage Council***

**Other Testimony**

- **Additional Cities**
- **Additional Public Testimony**